









ECG Facilities Services is a leader in the ational coverage provision of building services maintenance,

repair and installation throughout the UK,

with an enviable blue chip client base.

24/7 support

- // Our business is geared to provide quality, cost effective solutions....
  - consistently
  - professionally
  - pro-actively



## we understand your business

of market sectors and diverse environments with an enviable blue chip client base throughout the uk



MANAGEMENT INFORMATION

customer service



// Your goals are our goals - and this drives our strategic approach to service excellence.





CK



### strategic locations

Covering the nation with a network of UK offices, mobile and site based engineers supported by the latest "real time" hand held technology all focussed on delivering **world class service** to our clients.

REGIONAL OFFICES

national





- Full UK coverage
- 24:7 manned Helpdesk
- Guaranteed response times
- 'Real time' technology





## our people\_our strength

experien Creamwork

- Ownership
- Professionalism
- Passion

STABILITY



// The **passion**we have for
our business
will add **value**to your business



#### SUSTAINABILITY

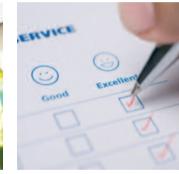
# professionalism

Our commitment to quality ensures we deliver the highest level of service to our clients consistently throughout the UK.

BEST-PRACTICE

SLA's





self regulation



open book pricing

















































ECG FACILITIES SERVICES

HEADQUARTERS

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