

A satellite view of Earth from space, showing the curvature of the planet and the dark silhouettes of continents against the bright, starry background of the night sky. The sun is visible on the right side, creating a bright glow and lens flare effect.

Delivering
World Class
Facilities
Services

24:7 //

PROFILE



who are we?



ECG Facilities Services is a leader in the provision of building services maintenance, repair and installation throughout the UK, with an enviable blue chip client base.

SKILLED TECHNICIANS

24/7 support

national coverage

innovative

Our business is geared to provide quality, cost effective solutions....

- *consistently*
- *professionally*
- *pro-actively*



EXPERTISE



we understand your business

ECG Facilities Services deliver to an expanding range of market sectors and diverse environments with an enviable blue chip client base throughout the uk



cost effective

MANAGEMENT INFORMATION

customer service

TRA

Your goals are our goals - and this drives our strategic approach to service excellence.



CK RECORD



strategic locations

Covering the nation with a network of UK offices,
mobile and site based engineers supported
by the latest “real time” hand held technology
all focussed on delivering **world class service**
to our clients.

REGIONAL OFFICES

local support

national
network



- Full UK coverage
- 24:7 manned Helpdesk
- Guaranteed response times
- 'Real time' technology



NATIONWIDE



our people_our strength

- ✓ Teamwork
- ✓ Ownership
- ✓ Professionalism
- ✓ Passion



The **passion**
we have for
our business
will add **value**
to your business



PEOPLE



professionalism

Our commitment to quality ensures we deliver the highest level of service to our clients consistently throughout the UK.



robust kpi's

SUSTAINABILITY

BEST-PRACTICE

SLA's

self regulation

open book pricing

QUA

✓ ISO 14001 : 2004

✓ ISO 9001 : 2008



LITY ASSURANCE



put us to the test... today!

ECG FACILITIES SERVICES

HEADQUARTERS

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